AODA Accessibility for Individuals with Disabilities

Dear Valued Customers:

Ultra Manufacturing Ltd. and its divisions are committed to improving accessibility for individuals with disabilities and complying with the mandatory customer standard addressed in Ontario Regulation 165/16 ("Integrated Accessibility Standards", *O. Reg. 165/16*) under the Accessibility for Ontarians with Disabilities Act ("AODA").

Notice of Temporary Disruption

Ultra Manufacturing Ltd. will provide notice in the event of a planned or unexpected disruption in the facilities or services usually used by people with disabilities. This notice will include information about the reason for the disruption, its anticipated duration, and a description of alternative facilities or services, if available.

The notice will be posted at all points of public access.

Feedback

We would like to hear your comments, question, and suggestions about the provision of our goods or services to people with disabilities.

Feedback should be addressed to Human Resources and can be sent in writing or by email to the following address:

Ultra Manufacturing Ltd.
Attention: Human Resources
100 Washburn Drive
Kitchener, ON
N2R 1S2

Email: reception@ultramanufacturing.com

Availability of Documents

You may request a copy of Ultra Manufacturing Ltd.'s Accessibility Policy for Customer Service, or any other document required under the AODA or the Customer Service Standard. To do so, please contact Human Resources in writing or by email at the address above.

Thank you
Ultra Manufacturing Ltd.